



## Software Update Advisory

### Dear Customer:

Would you like to download your software updates?

You can now receive your updates faster and more efficiently via electronic download by using **HP Software Update Manager (SUM)**. This is a feature offered as part of your support agreement, and accessible on-line within the HP IT Resource Center (ITRC). SUM provides on-line access to view support entitlements, manage your release notification profile, and download available new software updates right away.

Americas/Asia Pacific  
<http://www.itrc.hp.com/>

Europe  
<http://europe.itrc.hp.com>

### In HP Software Update Manager (SUM) you may also:

- ✓ Change your notification preference to receive more efficient e-mail, for more timely and efficient communication about software product updates.
- ✓ Have visibility on-line of available software updates and documentation that result from your support agreement.
- ✓ Optionally request an available physical copy.

### Register to take advantage of these features in SUM:

You can easily take advantage of these features today. HP customers with a software support agreement can:

1. Register with the ITRC at <http://www.itrc.hp.com> to obtain an ITRC User ID. This step is performed once per user.
2. Link your support agreement to your ITRC User ID at <http://www.itrc.hp.com/service/entitlements/linkSupportAgreement.do>  
You will need the System Handle(s) or SAID (Service Agreement Identifier), as identified on your support agreement. This step is performed once per support agreement.  
(You will be prompted to enter your ITRC User ID and password, if you have not login to the ITRC).
3. Navigate to "software update manager" at <http://www.itrc.hp.com/service/sum/home.do> to manage the software updates for the support agreements that you have linked to your ITRC user ID.

### Receive e-mail notification of new software releases:

If you would like to now receive e-mail notification (as an alternative to postal mail), once navigating to the SUM home page, select the "manage software notification" link. Select the "change notification method to e-mail" link, then submit appropriate changes.

